



RELEASE AND INDEMNITY FORM

Full Name:	
Email Address:	
Nationality:	ID No / Passport No:
Flight No:	Flight Date:
Flight Routing:	Ticket Number:

I, the Undersigned, as the above-named Passenger, or Parent/Guardian (hereinafter referred to as “the Undersigned”), hereby agree to release, discharge, and indemnify Kenya Airways PLC (hereinafter referred to “KQ”), it’s directors, officers, managers, employees or agents (hereinafter referred to as “Indemnitee”) from and against any and all damages, losses, liabilities and claims (of any nature) as the result of Passenger’s travel with KQ in the circumstances or conditions specified below and any possible consequences therefrom.

The Undersigned also agrees to indemnify / release KQ and hold the indemnitee harmless against any and all liabilities, damages, losses, including but not limited to fines or penalties imposed by government entities or any claims, suits from third parties incidental thereto which may be suffered by Indemnitee.

(Specify the circumstances or conditions below with a mark “√” or “x”)

- Improper Travel Documentss, Clearance Health Certificate, Visa or Ticket held by Passenger or insufficient flight connection time at intermediate transit point. Specify document: _____
- If not holding return or onward ticket, Passenger may be deported back to the country of origin. The undersigned agrees to pay the deported passenger’s fare back to country of origin and other expenses which will be issued/paid by KQ
- Passenger wishes to use alternative flight other than the first available/recommended rebooked airline option and/or onward flight which is not on the same class of travel and/or might require longer transit period.
- No regular meal service being available due to passenger’s late presence in the check-in counter or rebooking.
- Damaged bag or Improper packing and/or the nature of the contents of passenger’s baggage do not be fit to normal handling of carriage by air. Baggage tag no.: _____
- Passenger is expectant, and the duration of the pregnancy is _____weeks. Passenger assures that her physical condition is suitable for the flight and the COVID protocols will be undertaken
- Passenger is an Unaccompanied Minor (UMNR) travelling unassisted either in a different cabin class or without a legal parent/guardian. The minor is released to the airline as capable of handling themselves and will adhere to the COVID protocols with regard to seating, sanitation, handling and meal. UNMR fees do not have to be paid to offer such services.
- Passenger is Sick, Elderly (above 65yrs), and/or needs Special Assistance. Passenger assures that his/her physical condition is suitable for the full flight and the COVID protocols will be undertaken.
- Passenger wishes to sit in a different cabin or get accommodation in a different hotel other that the one booked so that he/she can be with a friend or loved one from a different class of travel or hotel.
- Other (specify): _____

Signed by the Undersigned:

Signed by the Airline Representative:

Passenger / Parent / Guardian

Representative Name / Staff No

Agreement for use of Personal Information

As the Undersigned have read and accepted Notification of Collection, Process, and Usage of Personal Information, as described below, by KQ. The Undersigned agrees to provide the personal information to KQ as described in the RELEASE AND INDEMNITY and in the Notification of Collection, Process, and Usage of Personal Information.

Signed by the Undersigned:



Notification of Collection, Process, and Usage of Personal Information

Kenya Airways (KQ) (*individually or collectively referred to as "we"*) is necessary to collect, process, and utilize personal information of the Passenger and the Undersigned (*individually or collectively referred to as "you"*) for the purpose and to the extent of the RELEASE AND INDEMNITY.

To protect your privacy, please read this Notification of Collection, Process, and Usage of Personal Information carefully.

Collection of Personal Information

We will collect your personal information only for the purpose as described in the RELEASE AND INDEMNITY which including but not limited to name, nationality, passport number, ID number, telephone number, address, E-mail address, flight date, point of origin and point of destination of the flight. If you refuse to provide your personal information, we may not be able to provide carriage or other services on a flight to you.

Utilization of Personal Information

We will use your personal information for the purpose as described in the RELEASE AND INDEMNITY until the purpose of the RELEASE AND INDEMNITY is no longer required.

Review and Correction of Personal Information

You have the right to access, review, obtain copies, supplement or correct your personal information. You have the right to request us to cease the collection, process, and utilize or delete your personal information as the purpose of the RELEASE AND INDEMNITY is no longer required.