



PRESS RELEASE:

Kenya Airways Resumes Domestic Passenger Flights

Kenya Airways to resume domestic services with 2 daily flights to Mombasa & 1 daily to Kisumu

Nairobi, July 12 2020... Kenya Airways (KQ) will resume its domestic flights on Wednesday 15 July 2020, following the lifting of the restriction of movement in and out of Nairobi and Mombasa counties as directed by H.E President Uhuru Kenyatta.

KQ has been working closely with the Government of Kenya through the Ministry of Health and Kenya Airports Authority (KAA) to implement a wide range of safety measures and protocols as they gear up for the resumption of passenger services.

The airline will fly two times daily to the coastal city of Mombasa and once daily to the lakeside city of Kisumu as it continues to review the option of increasing frequencies as demand picks. Commenting on this, Allan Kilavuka, Group Managing Director and Chief Executive Officer of Kenya Airways said that the airline's utmost priority continues to be the health and safety of the passengers, crew, and staff.

"I want to thank our customers for giving us the opportunity to serve them and for trusting us to get them to their different destinations safely. A special mention to our staff for their outstanding contribution in ensuring that our customers continue to be reunited with their loved ones across our network. As we prepare to operate under exceptional circumstances, we look forward to welcoming more of our guests on board and we remain committed to offering a world class service with a delightful African touch" added Mr. Kilavuka.

While on board the aircraft, customers will be required to adhere to the safety measures and protocols in place. The airline will continuously review the protocols in place and update these where necessary to continue being ahead of the curve when it comes to safety.

"I would like to assure the public that Kenya Airports Authority has put in place the recommended health and safety protocols and we are ready to reconnect with our airports users." Alex Gitari, Ag. Managing Director, Kenya Airports Authority stated. "These protocols will be evaluated and updated whenever necessary. Accordingly, we request passengers and airport users to familiarize themselves and strictly observe the new protocols to safeguard the health and safety of all airport users" he added.

The opening up of the country and resumption of domestic flights will contribute towards the recovery of Kenya's economy, which is reeling from the impact of the COVID-19 pandemic.

"The resumption of domestic flights will add to the revival of domestic tourism that has recorded an all-time low. We will call upon Kenyans to take up opportunities to step out of their homes for a breath of fresh air and experiential get away from their homes" said Betty Radier, Chief Executive Officer – Kenya Tourism Board

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Footnotes for editors.

About Kenya Airways

Kenya Airways, a member of the Sky Team Alliance, is a leading African airline flying to 54 destinations worldwide, 41 of which are in Africa and transports over four million passengers annually. It continues to modernize its fleet with its 34 aircrafts being amongst the youngest in Africa. This includes its flagship B787 Dreamliner aircraft. The on-board service is renowned and the lie-flat business class seat on the wide-body aircraft is consistently voted among the world's top 10. Kenya Airways takes pride for being in the forefront of connecting Africa to the World and the World to Africa through its hub at the new ultra-modern Terminal 1A at the Jomo Kenyatta International Airport in Nairobi. Kenya Airways celebrated 43 years of operation in January 2020 and was named Africa Leading Airline 2019 by the World Travel Awards. For more information, please visit www.kenya-airways.com or call our 24HR Contact Center: +254 20 327 4747, Twitter: @KenyaAirways, Facebook: Kenya Airways, Instagram: OfficialKenyaAirways

About Kenya Airports Authority

The Kenya Airports Authority is an autonomous body established in 1991 through an Act of Parliament and is charged with the responsibility of providing and managing airports and public airstrips in the country. The main airports managed by KAA include Jomo Kenyatta International Airport, Moi International Airport, Eldoret International Airport, Malindi Airport, Isiolo Airport and Kisumu Airport. KAA is certified in ISO 9001:2015 Quality Management System.

About Kenya Tourism Board

The Kenya Tourism Board (KTB) is the national destination marketing agency under the Ministry of Tourism & Wildlife. It was established under the Tourism Act No.28 of 2011. The Act mandates KTB to:

- Develop, implement and co-ordinate a national
- tourism marketing strategy.
- Market Kenya at Local, National, Regional and International levels as a premier tourist destination.
- Identify tourism market needs and trends and advise tourism stakeholders accordingly.
- Perform any other functions that are ancillary to the objective and objective and purpose for which the Tourism Board is established.

Vision

The preferred destination offering diverse, memorable and authentic experiences to the discerning visitor.

Mission

To inspire the world to visit Kenya through effective positioning of the destination's experiences while enriching the lives of Kenyans and visitors alike"