

UN Global Deals

Frequently Asked Questions (FAQ's)

1. What is the applicable offer?

The offer is a varying discount of up to 10% on base fare, applicable in both business and economy class across all current Kenya Airways operational destinations. Additionally, the discount is applicable on both Return and One Way fares.

2. Which Promo Code must be used to secure the discount?

Promo Code: UNGLOBAL

3. What is the booking period the promo code is valid for?

Sales Validity applies for bookings up to 31st December 2024.

4. What is the Travel Validity using the promo Code?

Travel period is till 31st March 2025.

Booking must be ticketed via www.kenya-airways.com or Kenya Airways Mobile App by 31st December 2024.

5. Are discounts applicable in Economy & Business Class?

Yes, discounts apply to both Business & Economy Class to/from Kenya Airways' Online destination network.

6. What are the general fare rules?

Discounted fares follow published fare rules & booking classes at the time of purchase and are subject to change at any time prior to ticketing.

7. What destinations are included in this offer?

Discounts are applicable on Kenya Airways operated flights and online destinations only.

Online destinations refer to routes that KQ operates to, within its network.

8. Who is eligible for this offer?

All current employees (with proof of a valid corporate ID card/badge) of the United Nations, UNICEF and UNDP worldwide including family members and their companions. Employees MUST travel with their Family members and to qualify for the Global Staff discount. Family member and/or companion must be booked in same reservation as the employee. A booking separation will not be acceptable nor qualify for the discount.

9. Where can I purchase this offer?

To get the global discount, UN employees MUST book through the KQ website www.kenya-airways.com or download and book via the KQ Mobile App. The Promo Code UNGLOBAL MUST be used at time of booking for the discount to apply.

10. Does offer have any blackout periods?

No blackout periods apply. Please refer to Sale & Travel validity details in question 2 & 3.

11. What proof will be required from the airline?

UN Employees MUST have a valid issued corporate ID card (UN, UNDP, UNICEF, etc.) that will be validated during the airport check-in process. The ID Expired ID cards will not be accepted. Kenya Airways reserves the right to deny boarding if a passenger(s) does not have a valid ID/badge. Family member(s) and/or companion must present themselves at check-in together with the UN employee.

12. Can I use this deal to purchase baggage, economy comfort or lounge access?

No, the deal is only applicable on normal flight tickets booked directly through Kenya Airways.

For further information and to make your booking visit www.kenya-airways.com