24 Hours Refund

As part of our Customer Commitment for customers who book direct on https://www.kenya-airways.com/en-us/ for flights originating from the US; Customers have up to 24 hours after booking to cancel it for any reason and receive a full refund.

Your refund will be processed within ten days of submitting the request to Online Refund Form. Please remember to quote the 24hrs full refund policy in the form before submitting. Any date changes requested are subject to the applicable fare conditions.