

# Kenya Airways VISA Campaign Frequently Asked Questions (FAQ's)

## 1. Which Promo Code must be used to secure the promo discount?

Promo Code: **VISAKQ**

## 2. What is the booking period for this promo code?

Sales Validity applies for bookings from 1st March 2026 up to 30th September 2026.

## 3. What is the Travel Validity using the promo Code?

Travel period includes period starting from 1st March 2026-30th November 26

Booking must be ticketed via the Kenya Airways VISA campaign link [here](#)

## 4. What type of Journey qualify for the discount?

The discount is applicable for Return Journey only. For multicity journey booking the promo code VISAKQ must be inserted at the payment page for the discount to apply.

This discount is only applicable on Kenya Airways operated flights.

## 5. Does discounts include Economy & Business Class?

Yes, discounts apply to both Business & Economy Class to/from Kenya Airways Network.

## 6. What are the general fare rules?

Discounted fares follow published fare rules & booking classes at time of purchase and are subject to change at any time prior to ticketing.

## 7. Who is eligible for this offer?

All VISA holders worldwide. Family members & companion must book and travel with VISA Customer to qualify for the discount. Family member and/or companion must be booked in same reservation as VISA customer and will not be accepted on a separate booking. Kenya Airways reserves the right to do random verification at the check-in counter.

## 8. Where can I purchase this offer?

Booking must be ticketed via the Kenya Airways VISA campaign link [here](#). Promo Code, **VISAKQ** must be used at time of booking for discounts to apply.

## 9. Does offer have any blackout periods?

Yes, Travel blackout applies on below dates :

Between Africa and the Americas or Europe - Now – August 31, 2026

To & From CAN 1st July to 31st August 2026

To & From BOM 8th April to 12th May 2026

## 10. Can I use this deal to purchase baggage, economy comfort or lounge access?

No, the deal only applies to normal tickets.

## 11. Where do we obtain further information about this deal?

Please refer to the Kenya Airways VISA campaign URL address [here](#).

## 12. What would happen if I decided to change my ticket after the campaign period is closed?

Market fare penalties, applicable fare difference, and change fees will apply for any changes made to the tickets outside the campaign purchase period.