

Kenya Airways Mastercard Campaign Frequently Asked Questions (FAQ's)

1. Which Promo Code must be used to secure the 20% discount?

Promo Code: **MASTERCARD20**

2. What is the booking period for this promo code?

Sales Validity applies for bookings from **04th March 2024** up to **30th April 2024**.

3. What is the Travel Validity using the promo Code?

Travel period includes period starting from **04th March 2024** up to **31st December 2024**.

Booking must be ticketed via the Kenya Airways Mastercard campaign link [here](#), or Kenya Airways sales office worldwide.

4. What type of Journey qualify for the discount?

The discount is applicable for One-way, and Return Journey

5. Does discounts include Economy & Business Class.

Yes, discounts apply to both Business & Economy Class to/from Kenya Airways Network.

6. What are the general fare rules?

Discounted fares follow published fare rules & booking classes at time of purchase and are subject to change at any time prior to ticketing.

7. Who is eligible for this offer?

All Mastercard holders worldwide. Family members & companions must book and travel with Mastercard Customer to qualify for the discount. Family members and/or companion must be booked in same reservation as Mastercard customer and will not be accepted on a separate booking. Kenya Airways reserves the right to do random verification at the check-in counter.

8. Where can I purchase this offer?

Booking must be ticketed via the Kenya Airways Mastercard campaign link [here](#), or Kenya Airways sales office worldwide. Promo Code, **MASTERCARD20** must be used at time of booking for discounts to apply.

9. Does offer have any blackout periods?

Yes, travel blackout applies on **2nd Jul to 10th Sep** and **15th Dec to 31st Dec** with a singular exception of USA market **01st Jun-10th Sep 2024**, and **10th-31st Dec**

10. Can I use this deal to purchase baggage, economy comfort or lounge access?

No, the deal only applies to normal tickets. [here](#).

11. Where do we obtain further information about this deal?

Please refer to the Kenya Airways Mastercard campaign URL address [here](#)

12. What would happen if I decided to change my ticket after the campaign period is closed?

Market fare penalties, applicable fare difference, and change fees will apply for any changes made to the tickets outside the campaign purchase period.